

Date: 22/09/2023

Ref # AKLCI22/09/23



from TAIWAN since 1959

## Amendment to No show fee rule condition for tickets issued on/after 01NOV2023

Dear Travel Partners,

Effective from 2023/11/01 (based on ticket issuance date), the current No show fee rule condition will be amended as follows to implement the 3-hour advance cancellation requirement.

If the passenger did not cancel the reservation 3 hours before the CI/AE first flight departure and did not board the plane accordingly, CI/AE flight coupon(s) will be suspended consequently, and no-show fee will become applicable. In this scenario, the passenger will have to pay the no show fee according to fare rule for making changes or processing a refund.

### Ways to Pay No-Show Fee:

1. No-Show fee can be paid on China Airlines official website: <https://calec.china-airlines.com/NoShowFee/PNRQuery.aspx?lang=en-us&country=us&locale=en>  
Once payment is processed, the suspended coupons will be automatically opened so reissue/refund can be processed.
2. The No-show fee EMD can be issued based on fare rules and email the EMD number to [china.airlines@walshegroup.com](mailto:china.airlines@walshegroup.com) so we can open the coupons upon verifications.